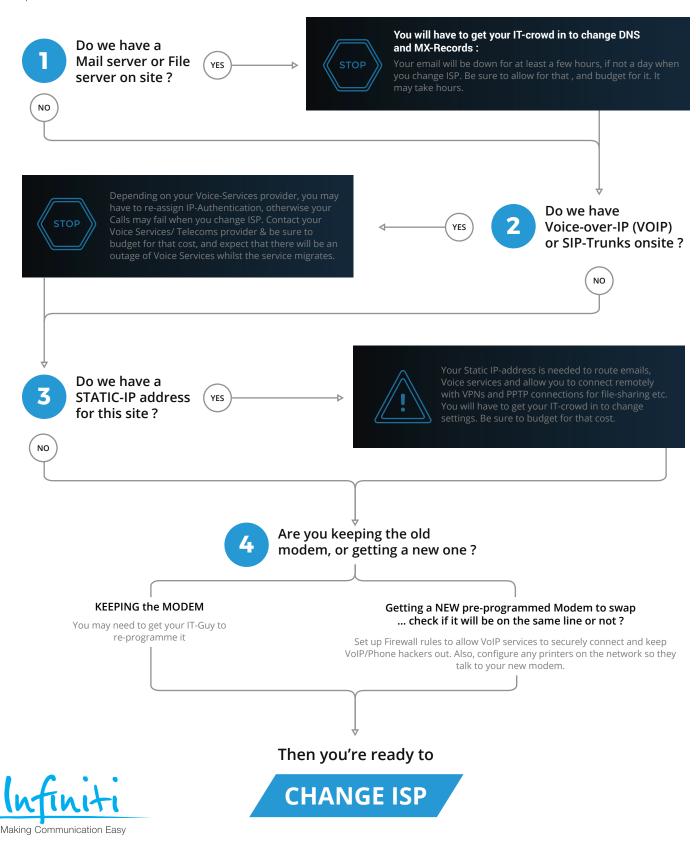
## THINGS YOU SHOULD CONSIDER BEFORE YOU CHANGE YOUR INTERNET SERVICE PROVIDER

Here is a Checklist for you to go through before you change ISPs, so that you don't run into problems:

Firstly, whenever you change services (sometimes even if you stay with the same service-provider, but change your account/plan) – it is very likely that the modem's configuration will need re-programming (do you have those skills?) Or, you may receive a new (pre-programmed) modem that simply requires connecting/plugging-in to the correct line (are you sure which line/cable to connect it to?) You may need to call your IT-Guy. Start by asking yourself these questions:



Phone Number: **1800 850 214**Email: **service@itelecom.com.au**